

**KANYASHREE UNIVERSITY**  
**Master of Laws 2<sup>nd</sup> Semester Examination-2023**  
**Subject: LAW**  
**Course-LMCC 11A**  
**Consumer Protection Laws**

Full Marks-40

Time-2.00 Hours

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**Group-A**

[Answer **any four** of the following]

(5x4=20)

1. Who can file a complaint in a consumer court under Consumer Protection Act,2019? Is there any time limit for filing of a complaint?
2. What are the changes incorporated after the amendment in the new Consumer Protection Act,2019?
3. What are the reliefs provided to the consumer by the consumer commission?
4. What are the main salient features of Consumer Protection Act, 2019?
5. What do you mean by Unfair Trade Practice under the Consumer Protection Act, 2019?
6. What are the defences available in a product liability action under this Act?
7. Define Misleading Advertisement. What are the penalties available for false and misleading advertisement?

**Group-B**

[Answer **any two** of the following]

(10x2=20)

1. Who are Consumers and what are the rights of consumers under the Consumer Protection Act, 2019? Discuss the main objectives of this Act.
2. Where should a consumer go to get justice against a defective product or for deficiency of service? Discuss the composition and jurisdiction of National Consumer Dispute Redressal Commission.
3. Discuss the constitution and powers of Central Consumer Protection Authority.
4. Can a consumer complaint be resolved through Mediation under Consumer Protection Act, 2019? -Discuss.

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