

KANYASHREE UNIVERSITY

Master of Social Work 3rd Semester Examination-2023

Subject: Social Work

Course-DSEC-I(C)

Human Resource Development and Management

Full Marks-40

Time-2.00 Hours

Group-A

[Answer **any four** of the following]

(5x4=20)

1. Write a note on “The Red Hot Stove Rule.”
2. Explain two important methods of job evaluation.
3. Write a short note on employee counseling. Why employee counseling is important in industry?
4. Mention some strategies for effective carrier development.
5. As a human resource manager what would be your strategies to increase employee retention?
6. Write down the functions of Human Resource Management.

Group-B

[Answer **any two** of the following]

(10x2=20)

1. Briefly discuss the concept, objectives and process of Human Resource Planning. (10)
2. What is industrial dispute? Write a note on causes and impacts of industrial dispute. (5+5)
3. Illustrate the concept of performance appraisal with special reference to its process and methods.
Also enumerate the factors influencing performance appraisal in an industry. (5+5)
